



WASH AND FOLD LAUNDRY SERVICE AGREEMENT

Grenada Laundry Club (hereinafter “Company”) services are provided subject to your (hereinafter “Customer”) compliance and acceptance with the terms, rates and conditions set forth below. As a condition to using any of Company services, and for the mutual benefit of both Company and the Customer, the undersigned (“Customer”) agrees to the following terms and conditions:

Term of Service

This commitment form is to serve as Customer’s written authorization for Company to perform services and/or contract with Customers for the bellow described services and rates. Customer’s signature also indicates understanding of rates and terms of the said services. Alterations or revisions of the terms will be executed only upon additional written request.

Description of the Services

The Company Operates a pickup and delivery service on the SGU campus and surrounding areas on a scheduled basis. When the Customer signs up for our service the Customer will be a part of our pickup and delivery schedule.

The Company picks up laundry on **Tuesdays, Thursdays and Saturdays** in St. George’s is between the hours of 3:30 pm 7:30 pm. Delivery will also be done on those days within the same time frame. So for example if the Customer choose to have your laundry picked up on Tuesdays then your laundry will be delivered on Thursday, Thursday pickup Saturday delivery and Saturday pickup Tuesday delivery. The Company picks up on **Mondays, Wednesdays and Fridays** in St. George’s is between the hours of 11:30 am 3:30 pm. Delivery is also done on these days. So for another example if the Customer choose to have your laundry picked up on Monday then your laundry will be delivered on Wednesday, Wednesday pickup Friday delivery and Friday pickup Monday delivery.

The Company cannot give a Customer a specific time for your pickup or delivery because the delivery team has stops along the way to get to a Customer. What the Customer can do is give the Company an idea of when the Customer is usually home on pickup and delivery days. The Company will work with a time as near as possible.

The Company will add the Customer’s phone number so the delivery team can give a 10 min heads-up when they are nearby.

Payment

The Customer gets their clothes washed and folded for one flat price of 125 USD or 337.50 ECD per month and 31.25 USD or 83.50 ECD weekly for fractioned months. Payments are due on the pickup or delivery day nearest and not exceeding the end of each month. This Agreement last a minimum of 3 months. The Customer agrees to make the first payment on the day of the first delivery. The payment will cover the first month. Following payments are due at the end of the month on the date of delivery or pickup closest to and not after the end of the month.

The Customer has the options of pickup every week or every two weeks.

Comforters, ironing, hand washing and dry-cleaning are billed separately on a per item basis. The Customer will be advised of the rate prior to washing or cleaning. The Customer can also request the rate prior to sending the item.

Garment Care and Missing or Damaged Goods:

Company will use reasonable efforts to try to ensure that its cleaning service maintains a high quality service. Company accepts no liability for damage due to normal cleaning of items. Company accepts no liability for “special care” items that require special attention to be cleaned or that do not have care instructions. Company is not responsible for items labeled “hand wash only” or “dry clean only” and is not responsible for checking for these labels in client’s clothing items. Company is not responsible for clothing bleeding, shrinking, or otherwise changing that result from normal wash. Precautions will be taken to alleviate these problems if possible. Company does not guarantee removal of all stains. Company will wash/dry/fold and bag each order separately. Company does not mix orders and will return to your bag with the clothing and personals found at the time of drop off. Company is not responsible for loss of or damage to any personal or non-cleanable items left in the clothing or bags such as money, jewelry, or anything else. Company is not responsible for any loss, damage, or theft of items left unattended for pick up-or drop-off.

Customer acknowledges that they may not be home when bags are delivered and authorize Company to leave bags at front door step. Customer agrees to hold Company harmless from any loss or damage to bags or property as a result of delivery. Company at its sole discretion desires to, Company may compensate Customer for lost or damaged clothing in an amount to be determined by Company. Customer must notify Company within 48 hours of receipt of a delivery of any lost or damaged items from that particular delivery, failure to do so constitute waiver of a claim for any lost or damaged items from that delivery

Service Providers/Disclaimer of Certain Liabilities:

Company reserves the right to utilize any outsourcer, vendor, or outside service provider, for any service, at its sole discretion without notice to Customer. Company is not responsible and will not be held liable for any damage or loss due to the acts or omissions of its vendors, third party outsourcers, or service providers.

Disclaimer:

Company's liability under this agreement shall be limited to general money damages in an amount not to exceed the charges for the service paid by Customer in the month under which the damages are alleged to have occurred. This liability shall be the extent of Company's liability regardless of the form in which any legal or equitable action may be brought and the foregoing shall constitute Customers exclusive remedy. In no event will Company be held liable or be responsible for any consequential, special, indirect, incidental, or punitive loss or damages whether or not Company knew or should have know of the likelihood of any loss or damages.

Company disclaims all warranties, express or implied with respect to the services rendered under this agreement. All sales are final. All payments are non-refundable. The company reserves the right to refuse cleaning any garment. .

The customer agrees with all the company's terms and conditions.

Entire Agreement/Choice of Law:

This agreement and any documents referred to herein constitute the complete, exclusive, and entire agreement between the parties, may not be modified except in writing signed by both parties, and shall be governed by the state in which it operates.

Term of Service _____ Months & _____ Weeks

Grenada Laundry Club

Print Name:

Customer

Print Name: